WARRANTY CLAIM FORM

Send warranty claims to:
MOBILEGO (MIDINET IT), Venevská 27, 990 01 Velky Krtis, Slovakia

Customer: **Need to *fill all fields !***

Name:

Street: City: ZIP:

Telephone: Email:

PRODUCT: *(Need return product with ALL accessories)*

Model:

Serial / IMEI: *(if product no have serial, leave empty)*

Accessories:

Invoice number: Date or purchase:

IMPORTANT WARRANTY CONDITIONS

What does warranty not cover?

- any mechanical damage (signs of felling, tampering, broken any parts, connectors, ports, screen)
- using product in unfit conditions (humid environment, liquid contact)
- **product wear** by using
- Any scrape (scratch), crack, etc. on the LCD screen surface
- unauthorized modification of the product
- damage caused by use with a third party component (overvoltage, non original chargers, etc.)
- to consumable parts, such as **batteries** or protective coatings that are designed to diminish over time
- **liquid damage is not covered under warranty!**

In the event of an unauthorized claim, the product will be returned without repair, or a paid repair will be offered.

Reason for repair:

Place Date Signature: .....

For warranty claim need to send invoice of product, and warranty applies only to direct buyer on invoice

The complaint period begins on the day following the receipt of the complaint by the recipient / service and ends by sending the complaint to the sender.

By signing the customer confirms the consent to prolong warranty repair in exceptional cases allowed by law for 45 days, according to Act no. 634/1992 Coll. On Consumer Protection § 19. In exceptional cases we mean ordering an unavailable, necessary spare part at a service center to complete the repair. If the blocking code is not reported or removed, the product will be returned from the service center at the expense of the consumer!
If the defect is not recognized as a defect in the complaint procedure, the customer may request an out-of-warranty repair if possible. All costs associated with such repair, diagnostics and delivery shall be borne by the customer.